

File No. 19-19/2024-GDS
भारत सरकार /Government of India
संचार मंत्रालय /Ministry of Communication
डाक विभाग /Department of Posts
(जीडीएस अनुभाग/GDS Section)

डाक भवन, संसद मार्ग
Dak Bhawan, Sansad Marg,
नई दिल्ली /New Delhi – 110001.
Dated: 23-03-2026

To,

1. The Chief Postmasters General
Maharashtra Circle, Mumbai -400001.

2. The Chief Postmasters General
M.P Circle, Bhopal-462012.

Subject: Clarification regarding one-time relaxation to facilitate compassionate engagement as GDS to dependents of deceased Departmental Employees/GDS who lost their lives during the period from 01.01.2020 to 24.02.2025.

Sir/ Madam,

Please refer to your office letter no. RE/CRC & CCE /01.01.2020 to 24.02.2025 / 2025 dated 16.01.2026 and R-1/ED/Ruling/Ch-1 dated 19.01.2026 on the subject cited above.

2. The matter has been examined. The required clarifications are provided in the form of FAQs enclosed as Annexure-A, with reference to this office letter no 19-19/2024-GDS dated 30.12.2025. Circles are requested to follow these clarifications while processing such cases.

This issues with the approval of the competent authority.

Encl: Annexure-A (FAQ)

भवदीय/Yoursfaithfully,

गुरविंदर सिंह/Gurvinder Singh
सहायक महानिदेशक/Assistant Director General (GDS)
दूरभाष /Tel. No. 011-23096629
ईमेल/Email : adggds426@gmail.com

Copy to:

1. All Circles (except Maharashtra & M.P) for information.
2. GM CEPT for information and for the necessary provision in the CCE Portal under APT 2.0, related to the one-time relaxation scheme as per Annexure-A.

Annexure-A

(Annexure-A of letter no 19-19/2024-GDS dated 23.0.3.2026)

Comments on queries from Circles regarding one-time relaxation policy (Directorate Letter No. 19-19/2024-GDS dated 30.12.2025)

S.no.	Query	Reply
1.	What date will be considered for eligibility?	The matter stands clarified at Point No. 11 of Annexure-II of OM No. 19-19/2024-GDS dated 30.12.2025. The original date of application shall be treated as the relevant date for determining eligibility. However, in cases where the applicant now fulfills the prescribed educational qualification, a fresh application is required, and the date of such a fresh application shall be considered for determining eligibility. Updated documents may be obtained from applicants, wherever necessary.
2.	What if the applicant earlier lacked the required educational qualification?	As per Point No. 10(b) of Annexure-II of OM dated 30.12.2025, if the applicant now fulfills the prescribed educational qualification under the GDS Compassionate Engagement Scheme, 2023, the case may be reconsidered , subject to fulfillment of other eligibility conditions. If the applicant now fulfills the educational qualification prescribed under the GDS Compassionate Engagement Scheme, 2023, the case may be reconsidered, subject to other eligibility conditions.
3.	When is a fresh application required?	A fresh application shall be required in the following cases: (i) where the applicant now fulfills the prescribed educational qualification or any other eligibility condition; or (ii) where there is a change of applicant; or (iii) where no application was submitted earlier.
4.	What if the applicant has now crossed the upper age limit?	The age shall be determined with reference to the date of the first

		application submitted for compassionate engagement. However, in cases requiring a fresh application (as per Sl. No. 3), age shall be determined as on the date of fresh application. If the applicant is overage—even after allowing age relaxation as per Directorate OM dated 08.03.2019—such cases shall not be considered.
5.	What about cases rejected due to non-possession of a Computer Certificate?	As per Point No. 3 of Annexure-II of OM dated 30.12.2025, possession of a computer certificate is not mandatory. An undertaking regarding knowledge of computers is sufficient. Cases earlier rejected on this ground may be reconsidered by obtaining such an undertaking.
6.	Are Married Daughters eligible?	Yes. As per Para 2(g) of Directorate Letter No. 17-01/2017-GDS dated 20.06.2025, married daughters are eligible , provided they were wholly dependent on the deceased GDS at the time of death. Such cases may be reconsidered subject to verification of dependency and fulfillment of other prescribed conditions.
7.	Whether the case has to be reconsidered under this scheme, which was reviewed up to one/two, or three times by the CRC, found eligible, but could not be approved due to the non-availability of a vacancy within the 5% ceiling?	As per Point No. 14 of Annexure-II of OM dated 30.12.2025, such cases may be reconsidered under the one-time relaxation scheme.
8.	If a dependent of a departmental employee is found eligible for appointment to two different posts (DE/GDS), what is required?	As per Point No. 12 of Annexure-II of OM dated 30.12.2025, the candidate must exercise an option and accept only one post.
9.	Is there any need to assess the indigent condition of the family by taking retirement benefits,	As per Point No. 5 of Annexure-II of OM dated 30.12.2025, the point-based system for assessing indigent condition

assets and liabilities of the family?	has been dispensed with under the GDS Compassionate Engagement Scheme (2017) and reiterated in the revised Scheme dated 14.06.2023.
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